



## **Adult Education Cancellation Policy**

If you must cancel your registration for a class, you will receive an 85% refund if notice is received at least eight calendar days before the class begins. No refunds are made less than eight calendar days before the class starts or after the class has begun. In the event that the Arboretum must cancel a class, you will be notified by phone or email, and you will receive a full refund.

Your payment for your class reserves your seat, helps us to confirm the class and officially engage the instructor. If you cannot attend and it is too late to cancel and receive an 85% refund, you may choose to send an alternate person in your place. If you are late for class, your seat will still be available for you. We do not transfer a registered student's seat to last minute/walk-in students.

Partial refunds or transfers are not available for unattended sessions of a single class or a class series.