

MEMBERSHIP DISCOUNT INSTRUCTIONS:

Once you have selected the date and time of the tickets you wish to purchase, please follow these steps in order to receive your membership discount.

1. Look for the dark blue bar at the top of the page, and click on "**Sign In**" at the top right. If you have a membership but have not signed in online before, please click on "**Create an Account**" and follow the instructions.



2. Enter your email address and password when prompted. The email address you provide **must** be the same as the one you initially used to create the account, which should also be the email associated with your membership. *Our system will match this e-mail address to your record in order to identify you as a member.*

A screenshot of a "SIGN IN" form. The form has a blue header with the text "SIGN IN" and a close button (X). Below the header are two input fields: "Email:" and "Password:". The "Email:" label is circled in red. Below the input fields is a checkbox labeled "Remember me". Below the checkbox are two links: "Forgot your password?" and "Click here to register.". At the bottom of the form are two buttons: "SIGN IN" and "CANCEL". An orange arrow points to the "Click here to register." link.

If you do not remember the email you used, please call the Arboretum at 828-665-2492 and we can look it up for you.

If you do not remember your password, click on "Forgot your password?" You will be sent instructions on how to create a new one. *Please note: Arboretum staff do not have access to your password, so we are unfortunately not able to look it up for you.*

Recover Password

Forgot your password?

Enter the email address you used to sign up and we'll send you a reset link.

Email:

Submit

3. Once you have successfully signed in, you will see your email address appear in the blue bar at the top of the page.



4. Your member discount will now be automatically applied to any purchase you make. The discount will show up in parentheses on the check-out page.

Tickets

WL2019 Dec 1 @ 6pm - Adult

Sunday, December 1, 2019 6:00 PM

Discounts: (\$2.00)

Fees: \$2.08

1 at \$18.00

Please note that the total cost for your tickets also includes processing fees, which are listed just below your discount on the checkout page.